

## Visa & Immigration Services

### Instructions to Correct Problems with the I-94

You may contact an office called Deferred Inspection to resolve issues with your I-94 record. Most issues can be resolved over the phone or via email.

#### What To Do

##### Step 1: Gather your documents:

- Original Passport
- [I-94 record](#) or print-out of the error message you receive when you try to access it
- Original I-20/DS-2019
- Your airline ticket (If you still have it or a copy of your flight itinerary)

##### Step 2: Call or email the Deferred Inspection office at the airport where you entered the U.S.

- If they cannot assist you by phone or email, they may instruct you to physically go to their office.
- If you went through U.S. Customs at an international airport abroad, try to contact JFK Deferred Inspection for the correction.

##### Step 3: Deferred Inspection corrects your I-94.

- Be prepared to wait. The length of time for review depends on volume and availability of the officers.

##### Step 4: Get your corrected I-94 through the [CBP website](#)

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### Deferred Inspection Contact Information

[Click here](#) for the full list of Deferred Inspection sites.

#### John F. Kennedy (JFK) Airport

Terminal 5  
Jamaica, NY 11430  
Phone: (718) 553-3683; (718) 553-3684  
Email: [I94JFK@cbp.dhs.gov](mailto:I94JFK@cbp.dhs.gov)  
9:00 am – 2:00 pm, Monday – Thursday

#### Newark International Airport

Terminal B  
Newark, NJ 07114  
Phone: (973) 565-8000 ext 8010 or 8011  
Email: [NWKI94corrections@cbp.dhs.gov](mailto:NWKI94corrections@cbp.dhs.gov)  
8:00 am – 4:00 pm, Monday – Friday